

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): James Hunter Enis, Larry W. White

Assignee: Dell Products L.P.

Title: Solution Network Knowledge Management System

Serial No.: 10/697,173 Filed: October 30, 2003

Examiner: Candice D. Carter Group Art Unit: 3629

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Austin, Texas  
August 1, 2008

*Electronically Filed*

COMMISSIONER FOR PATENTS  
PO BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office action dated May 14, 2008, having a shortened statutory period expiring August 14, 2008. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.